

3. Person-Centred Supports Linkage Policy and Procedure

Approval Date: 20 Jan 2024	Review date: 20 Jan 2025	Version: 1.0
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Purpose

People with disabilities have the same right as other members of Australian society to realise their full potential. They should be supported to participate in and contribute to social and economic life. The purpose of this policy is to ensure inclusion of, and access for, people with disabilities to mainstream and community-based activities and other government initiatives.

Scope

This policy applies to all staff and participants.

Policy

Australian Quality Care will access links between other service systems, e.g. social activities, which will improve and support the varying needs of people with disabilities, their families and advocates.

Australian Quality Care's commitment is to make sure people with disabilities are connected to their communities by:

- Providing information on mainstream services and community activities which will benefit participants
- Contributing to developing links and networks within the community
- Working in partnership with community organisations to provide opportunities for active participation in local activities
- Sourcing activities that promote the participant's wellbeing, e.g. personal development, peer support and mentoring.

Procedure

Australian Quality Care will follow this policy to allow participants to maintain their ability to participate in and contribute to society. Front-line workers are required to ensure that participants are:

- Connected within their community
- Informed about relevant activities, to allow for the participant to make decisions and choices
- Provided with the necessary skills to participate confidently and contribute to the community and protect their rights
- Assisted to use and benefit from mainstream services
- Assisted to participate in, and benefit from, community activities
- Supported to contribute to leading, shaping and influencing their community.

Related documents

- Support Care Plan
- Community Access Support Form
- Complaints and Feedback Form

References

- [NDIS Information, Linkages and Capacity Building \(ILC\) Framework](#)
- [United Nations Convention on the Rights of Persons with Disabilities](#)
- [Disability Discrimination Act 1992](#)